Steps for Helping Your Child with Peer Conflict

Step 1: Listen to your child – ask what happened and don’t interrupt

Allow your child to tell you what happened to him or her and refrain from rushing him or her to tell you the story because it can distress the child even more than her or she may already feel.

Step 2: Validate your child’s feelings – let them know his or her feelings are okay

While your child’s behavior may have been bad, his or her feelings are his or her own – those are not bad.

Step 3: Offer love and support – “I care about you, and I will help you figure this out.”

This helps children feel safe and heard from their caregivers.

Step 4: When the time is right, you can correct your child or teach him or her some strategies

As caregivers, children look to you for help when problems occur. This step is a chance to correct your child on how he or she responded to the conflict and use positive strategies you may know to help.

Friend to Friend is a school-based intervention program designed by experts at Children’s Hospital of Philadelphia to reduce relational aggression among high-risk 3rd to 5th grade girls as well as improve the broader classroom climate in urban schools. Learn more about Friend to Friend by visiting https://violence.chop.edu.