

AN INTRODUCTION TO THE DELIVERY OF TRAUMA-INFORMED CARE IN MEDICAL AND MENTAL HEALTH SETTINGS

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A CHOP-wide effort to interrupt the cycle of violence. VPI builds on years of hospital and community partnership and research to address bullying, assault re-injury and domestic violence. We hope to become a national model for hospital-led youth violence prevention.

Visit us at: chop.edu/violence

DISCLOSURE STATEMENT

None

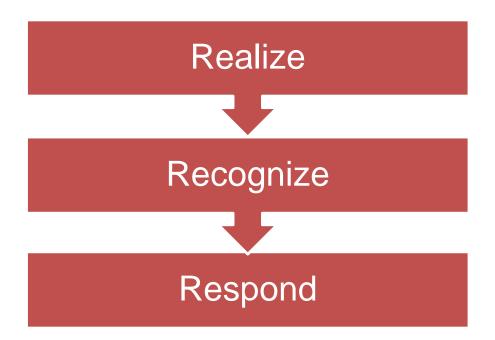
LEARNING OBJECTIVES

Provide an overview of trauma-informed care

- describe the prevalence of trauma exposure
- discuss the impact of trauma on children, families and providers
- list several assessment and trauma-informed actions
- understand what types of further training may be helpful to build the skills to put it into practice

WHAT IS TRAUMA-INFORMED CARE?

The SAMHSA definition of "trauma-informed approach"



TRAUMA-INFORMED SERVICE SYSTEMS

- Many systems regularly come into contact with trauma-exposed children
- Key role for professionals in those systems
 - within the scope of their job and training
- Examples:
 - law enforcement
 - schools
 - child welfare
 - mental health
 - health care



REALIZE

- Discuss children/parents exposure to trauma
- Identify potential for new trauma or retraumatization
- Identify staff reactions to trauma exposure

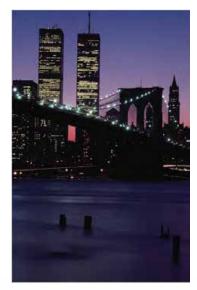
REALIZE:

CHILDREN AND ACUTE TRAUMA

High impact / high profile events

 affect large numbers of children and families all at once







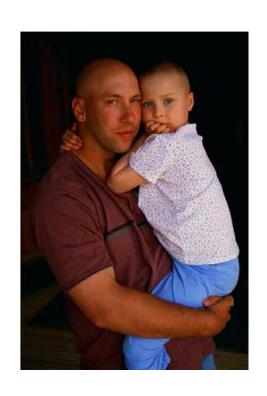
REALIZE: CHILDREN AND ACUTE TRAUMA

Lower profile "everyday" events

- affect children and families one at a time, out of the public eye
- very frequent thus MANY children are affected







REALIZE:

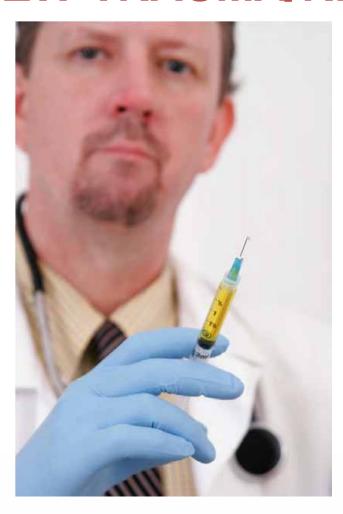
CHILDREN AND CHRONIC STRESS

- Violence
 - community
 - domestic
 - bullying
- Poverty
- Ongoing medical conditions/care





REALIZE: POTENTIAL FOR NEW TRAUMA/RE-TRAUMATIZATION





REALIZE PREVALENCE: PTS IN ILL & INJURED CHILDREN

Kahana et al. (2006)

- Meta-analysis (26 pediatric medical trauma studies)
- 20% injured children
- 12% ill children

Landolt et al. (2003)

- 15% injury from car crash
- 10% new cancer diagnosis
- 5% new diabetes diagnosis

Fein et al. (2002)

- 25% of youth injured by violence treated in ED exhibited acute stress symptoms
- 15% PTSS within 5 months of injury

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REALIZE: TRAUMA SYMPTOMS AFFECT HEALTH OUTCOMES

- Health status (broadly defined)
 - large Medicaid sample of girls birth 17:
 - PTSD associated with increased risk for circulatory, endocrine, and musculoskeletal conditions. (Seng et al. 2005)
 - pre-school children:
 - Violence exposure and PTSD symptoms each *independently* associated with greater health problems in preschool children. (Graham-Bermann et al. 2005)

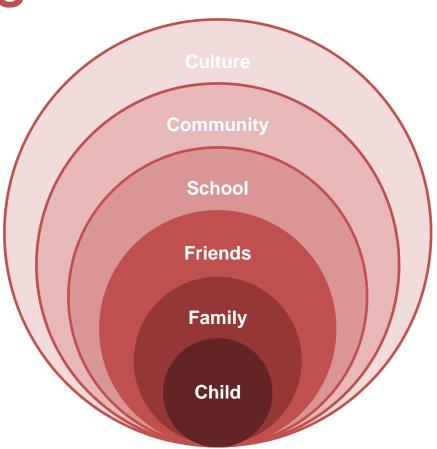
REALIZE: TRAUMA SYMPTOMS AFFECT HEALTH OUTCOMES

- Treatment adherence after organ transplant
 - PTSD symptoms associated with poorer <u>treatment</u> <u>adherence</u> after organ transplant. (Shemesh et al 2000; Shemesh 2004)
- Functional outcomes post-injury
 - PTSD associated with worse <u>functional outcomes</u> after injury (poorer quality of life, more missed school days) (Holbrook et al 2005; CHOP data)

REALIZE: IMPACT OF POTENTIALLY TRAUMATIC EVENTS

Influenced by:

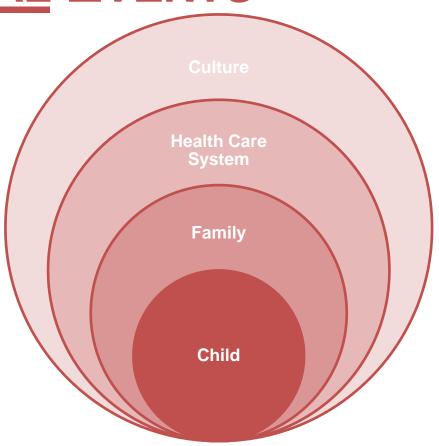
- Impact of event on child's peers and community
- Availability of social resources



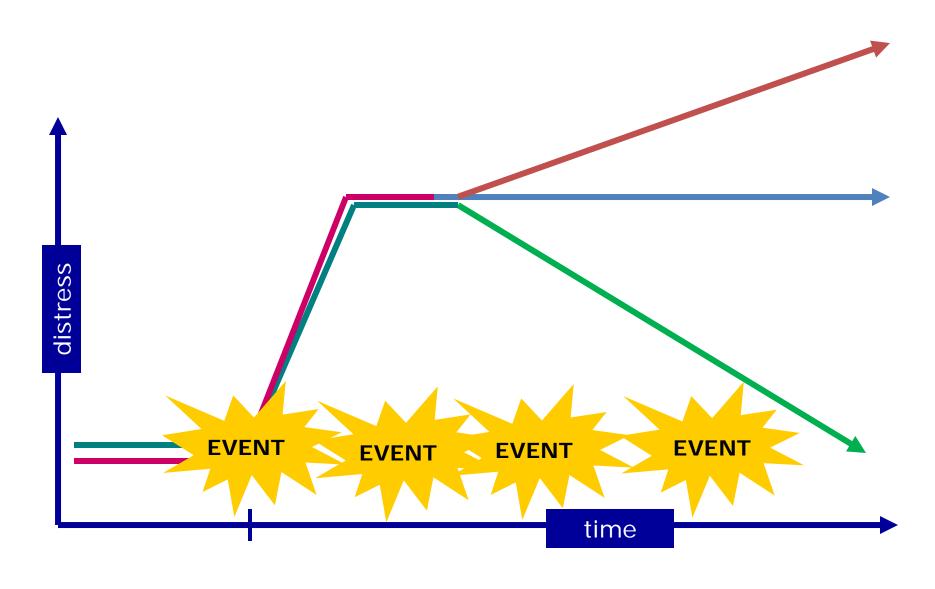
REALIZE: IMPACT OF POTENTIALLY TRAUMATIC MEDICAL EVENTS

Influenced by:

- Impact of event on child and family
- Experiences and interactions in health care system



REALIZE: TRAUMA RESPONSE TRAJECTORY



RECOGNIZE: EMOTIONAL REACTIONS TO TRAUMATIC EVENTS

- Internalizing: Depression
- Externalizing: Acting out/ hostility
- Traumatic stress reactions:
 - re-experiencing
 - avoidance
 - arousal
 - changes in mood
- Impairment in functioning
 - school success
 - quality of life
 - relationships

Violence Prevention Initiative

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RECOGNIZE: CHILD & PARENT PERSPECTIVES

"I thought I was going to die. I thought I must really be hurt. I was so scared because my mom was not there."

> "I feel like life will NEVER be the same. I don't know if our family can get through this."



"I saw my son lying in the street. Bleeding, crying, the ambulance, everybody around him. It was a horrible scene. I thought I was dreaming."

RECOGNIZE: INDICATORS OF RISK FOR TRAUMA SYMPTOMS

Severity of illness

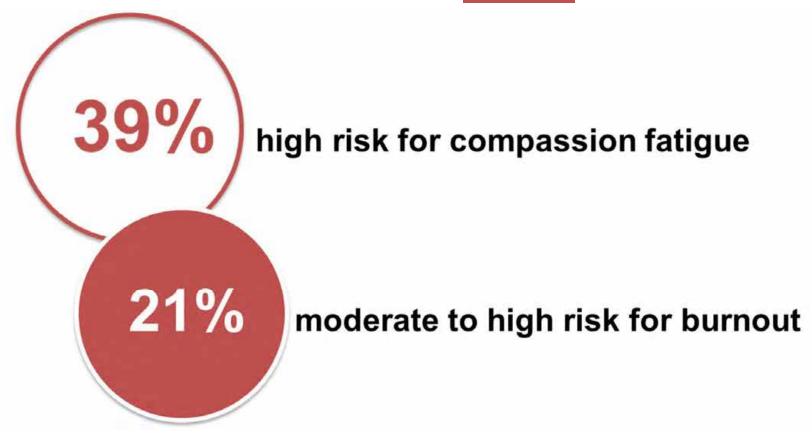




Subjective experience seems to be a much more important predictor.

RECOGNIZE:

AWARENESS OF OUR OWN REACTIONS



Robins et al. (2009)

RESPOND

- How can we conduct quick assessments or recognize emotional reactions to crises/potentially traumatic events?
- How can we react in the moment in taking a trauma-informed approach?



RESPOND: OPPORTUNITIES FOR HEALTH CARE SETTINGS

- See kids & families <u>during & right after</u> certain types of trauma
 - scary medical events
 - disaster / violence
- Reach children and parents who will not seek mental health services





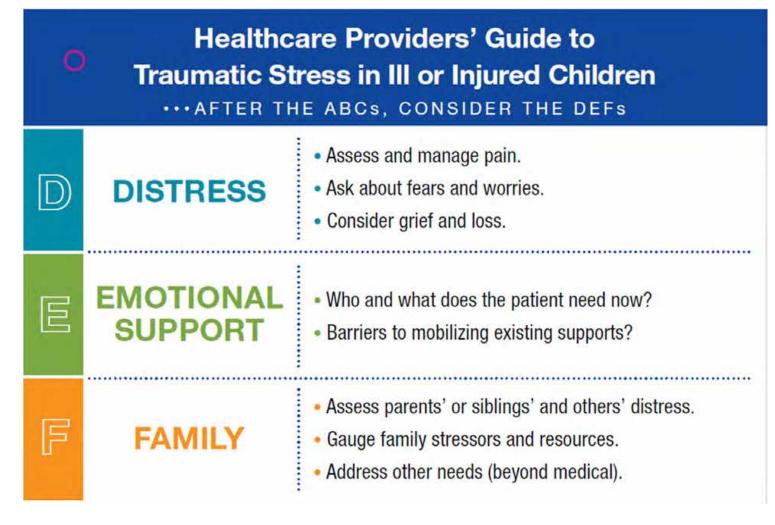
RESPOND: TRAUMA-INFORMED HEALTH CARE

With basic knowledge of medical traumatic stress, health care providers can ...

- Minimize traumatic aspects of medical care
 - child's experience of illness / injury
 - treatment / procedures
 - provider interactions with child and family
- Screen for high distress / high risk
 - screen → refer / ask for consultation
 - support adaptive coping
 - provide basic information & anticipatory guidance to parents and children



DEF PROTOCOL



HEATHCARETOOLBOX.ORG

DISTRESS



How to Assess: Distress

TRAUMATIC STRESS IN ILL OR INJURED CHILDREN

Pain: Use your hospital's pediatric pain assessment. Ask:

- · Current pain: "How is your pain right now?"
- Worst pain: "What was the worst pain you have had since this happened?"

Fears and Worries:

- "Sometimes children are scared or upset when something like this happens. Is there anything that has been scary or upsetting for you?"
- · "What worries you most?"

Grief or Loss:

- · Anyone else hurt or ill?
- · Other recent losses? (loss / damage to home, pet, etc.)

How to help: Distress

Tips to help families of injured or ill children

- Provide the child with as much control as possible over the clinical encounter. The child should:
 - · understand what is about to happen
 - · have a say in what is about to happen
 - · have some control over pain management
- 2 Actively assess and treat pain.
 - · Use your hospital's pain management protocol
- 3 Listen carefully to hear how the child understands what is happening.
 - After explaining diagnosis or procedure, ask the child to say it back to you.
 - Remember that the child's understanding may be incomplete or in error.
- 4 Clarify any misconceptions.
 - · Provide accurate information.
 - · Use words and ideas the child can understand.
- Provide reassurance and realistic hope.
 - Describe what is being done to help the child get better.
 - State that there are many people working together to help the child.
- 6 Pay attention to grief and loss.
 - Mobilize your hospital's bereavement service and/or grief protocols.
 - Encourage parents to listen to their child's concerns and be open to talking about their child's experience.

EMOTIONAL SUPPORT



How to Assess: Emotional Support

What Does The Child Need Now?

- Ask parents: "What helps your child cope with upsetting or scary things?"
- Ask child: "What has been the best thing so far that helps you feel better?"

Who Is Available To Help The Child?

- Do the parents understand the illness or injury and treatment plan?
- Are they able to help calm their child?
- Are they able to be with their child for procedures?

How Can Existing Supports Be Mobilized?

 Ask parents: "Who can you or your child usually turn to for help or support? Are they aware of what's happened?"

How to help: Emotional Support

Tips to help families of injured or ill children

1 Encourage parent presence.

- Encourage parents to be with their child as much as possible during hospital stay.
- Encourage parents to talk with their child about worries, hopes, etc.
- Parents know their child better than anyone, and can help staff understand their child's needs and coping strengths.

2 Empower parents to comfort and help their child.

- Help parents understand the illness or injury and treatment plan — so that they can give age-appropriate explanations to their child.
- Encourage parents to use the ways they have learned to soothe and calm their child at home.
- Parents may welcome specific suggestions from staff about how to help their child during procedures — e.g., "You can hold his hand and talk to him while we do this."

3 Encourage social support & involvement in "normal" activities.

- Suggest age-appropriate positive activities that fit the child's medical status (play, family time, videos).
- Promote the child's appropriate contact with friends, classmates, teachers (letters, calls, email).

FAMILY



How to Assess: Family

TRAUMATIC STRESS IN ILL OR INJURED CHILDREN

Assess Parents' or Siblings' and Others' Distress

- "Have you or other family members been very upset since this happened?"
- "Who is having an especially difficult time?"

Gauge Family Stressors & Resources

- "Are there other stresses for your family right now?"
- "Have you been able to get some sleep? To eat regularly?"

Address Other Needs (Beyond Medical)?

"Are there other worries (money, housing, etc) that make it especially hard to deal with this right now?"

How to help: Family

Tips to help families of injured or ill children

- Encourage parents' basic self-care.
 - Encourage parents to take care of themselves.
 They need sleep, nutrition, and breaks from the hospital.
- Remember family members' emotional needs.
 - Help them to enlist support systems (friends, family, faith community)
 - If parents or other family members are having difficulty coping,
 - use hospital services (chaplain, family support services)
 - consider referral of parent to mental health professional.
- Be sensitive to resource needs of the family.
 - These issues can significantly interfere with the child's recovery. If problems are identified, utilize psychosocial resources (e.g., social work services) to address them.
 - Housing
 - Finances
 - Insurance
 - · Language/Translation
 - Immigration
 - · Care of other children

0

How to Assess: Culturally-Sensitive Trauma-Informed Care

· · · QUESTIONS PROVIDERS SHOULD ASK

LISTEN

...for cultural variations. Ask:

- What do you think is causing your distress?
- What is worrying you the most?
- What does your family think about it?

BE OPEN

...to involving other professionals. Ask:

- Who do you normally turn to for support?
- Who else should be involved in helping your child?
- Are you comfortable going outside your community?

RESPECT

...different communication practices. Ask:

- Who typically makes the decisions about your child?
- What information should be shared with your child?
- Is there anyone else you would like me to talk to?

PUTTING DEF INTO PRACTICE: TRAUMA-INFORMED HOSPITAL CARE

At least one concern identified: 45%

	Nurse identified a concern about:	
DISTRESS 26%	Pain	15%
	Fears / Worries	17%
	Grief / Loss	2%
EMOTIONAL SUPPORT 10%	Coping needs / strategies	5%
	Parent availability (to provide support)	6%
	Mobilizing existing support system	4%
<u>F</u> AMILY 21%	Distress in parent / sibling	12%
	Family stressors	13%
	Other family needs impacting current care	6%

RESPOND

- When do I to refer for psychosocial care or get more help?
- How do I manage my own reactions?

RESPOND: WHEN TO REFER OR GET MORE HELP?

- Concerns about safety
- Individual level of comfort
- Impairment of symptoms



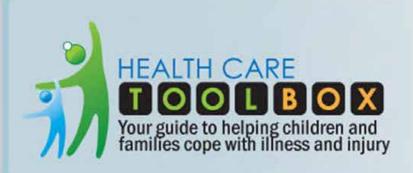
RESPOND: How Can I Manage MY Own Reactions?

- Awareness
- Normalizing
- Taking a time out
- Peer support
- Professional support



RESPOND: ADDITIONAL RESOURCES

WEBSITE FOR PROVIDERS: www.HealthCareToolbox.org



- -> Download patient handouts
- → Find assessment tools.
- → Learn quick interventions
- -> Understand patient perceptions
- → Download provider resources

Basics of Trauma-Informed Care

How Providers Make a Difference

- What Providers Need to Know
- What Providers Can Do
- Cultural Considerations
- Research Summaries
- Tools and Resources
- Patient Education Materials
- Self-Care for Providers
- Online Education for Providers
- For Parents and Children

REDUCE DISTRESS

Ask about fears and worries.

EMOTIONAL SUPPORT

E

 Who and what does the patient need now?

REMEMBER THE FAMILY



 Gauge family stressors and resources.

How Providers Make a Difference

Healthcare providers are experts in treating illness and saving lives. After attending to the basics of physical health (A-B-C: Airway, Breathing, Circulation), you can promote psychosocial recovery by paying attention to the D-E-F (Distress, Emotional Support, Family).



Latest News

Tools You Can Use

"En el hospital: Cómo ayudar a mi hijo a sobrellevar la situación" Download parent tipsheets in

Dog bites & traumatic stress

In a recent study from China, Dr. Li Ji, a researcher and pediatrician, along with his team found th

Managing pediatric pain

Dr Leora Kuttner, PhD is a pediatric clinical psychologist who specializes in treating children's

NICU parent stress persists

Recent studies document parent traumatic stress when a child is admitted to the NICU. Parents

Give Us Your Opinion

How many of your pediatric patients have a

What is Trauma-Informed Pediatric Care?

WEBSITE FOR PROVIDERS: www.HealthCareToolbox.org



- → Download patient handouts
- Find assessment tools
- -> Learn quick interventions
- -> Understand patient perceptions
- -> Download provider resources

Quick Links: Patient Education

- How Providers Make a Difference
- What Providers Need to Know
- What Providers Can Do
- Cultural Considerations
- Research Summaries
- Tools and Resources

Patient Education Materials

Quick Links

Download / Print Patient Handouts

- Self-Care for Providers
- Online Education for Providers
- For Parents and Children

Providing useful and timely information to your patients and their families is key to traumainformed pediatric health care.

What you'll find here

Downloadable patient / parent handouts

Evidence-based tips for helping children and adolescents (and their parents) cope with illness, injury, hospitalization, and more.

Resources and links for patients and parents

Suggested books and reading materials for parents and children; and links to other web resources on related topics (fears and worries, pain, sleep problems) that your patients and their parents may find useful.



INFO & TIPS FOR KIDS & PARENTS

At the Hospital: Helping My Child Cope WHAT PARENTS CAN DO

Trusmatic stress symptoms are common after a serious illness, injury, or hospitalization. Even though it is your child who is ill or assured, your whole family can be affected. It's normal for you, as a parent, to fiel overscholmal or unprepared to help your child (or yourself) cope.

Transmatic stress symptoms can include:

- Being easily apart or angry.
- Feding anxious, jumpy, or confused
- Being irreable or uncooperative
- Forling empty or numb

Things in the hospital that can be traumatic for children:

- Beine left alone
- Being in pain or going through painful procedures, like shots
- . Soring an injury to their body
- Being exposed to medical equipment that looks or sounds scary
- Thinking that being in the hospital is a penishr - Seeing other hurr or sick kids
- Being aftaid of dring

The hospital can be traumatic for parents too: Having a sick, injured, or hospitalized child often results a

- It is a strenful time when relationships with medici activities get interrupted or put on hold.
- Having a sick or injured child often challenges pan

Many parents and caregivers of hospitalized chile They warry about what will happen to their child.

 They fed unprepared to talk with their sick or injufeet, and quetions.

Special information for parents and caregivere T helping other parents and caregivers in your situation. If: and need to talk, please suck out summone at the hospital s a social worker, a chaplain, or another mental health profe Also, read the ties on the other side of this bandoor to hel child cope while at the hospital.



Eight Ways You Can Help Your Child Cope While At The Hospital



- Nou are the best person to help your child. Although it may be difficult at times, try to be calm and manuting. Give frequent bugs and praise. Hold your child's band during turn and procedures, and distract your child with stories and pictures.
- Be patient with your child. Children's teactions can include Be panent with your class. Sample and assig out in crying, simple tannum, whising, dinging, and assig out in frustration. These feelings and behaviors are common but temporary If your child's behavior is becoming unmanageable, it's okay to set rules and limits like you would at home
- Help your child understand what is happening. Use simple words that he or she can undentand. If your child needs to go through a painful procedure, be honest about the fact that it may hurt but also explain its purpose is to help him or her feel better.
- Allow your child to talk about worries or feelings about being in the hospital. Remind your child Allow your child to talk ascout worses or recting, and their fedings, Younger children are often better at the it's okay to be seated on cry, but also help them talk about their fedings. Younger children are often better at expressing their feelings through play, drawing, or mory-telling, Listen to your child, and help your child understand that these fedings are normal.
- Talk about your feelings regether. Châten often knew more than they adma, but they can emily mininterpret information or other people's feelings. Ask questions to figure out what they know and what they imagine. Reassure your child that he or the bar not done stything wrong.
- Help your child see the hospital staff as helpers. Remind war child that the staff has a lot of experience helping children find better. Encourage your child to participate by asking his or her own questions to the doctors or numes. It's important for you as a patent to have accurate information, so ask your own questions too.
- Young children are often more affected by being left alone. Have a family member of familiar adult stay with your child as much as possible. Always tell your child when you are leaving, why, and when you will be back.
- Take care of yourself. If you are worsed, upon, or not gesting sleep, it will be harder to help your child. Don't be alraid to ask friends or family for help. Talk about your worner with other adults, such as family, friends, a counselor, a member of the clergy,



Developed by the Medical Traumatic Strew Working Group of the National Child Traumatic Strew Network

Cuando duele: Como enfrentar el dolor

italio recisio un tratamiento doloroso es el hospital. Pero Antia to ayado a aprareter resesso maneras de sobridinas el dolor. Despues de la historia

A vices tengo dolor a causa de uni enfremedad, pero nunca tanto como esa vez. Tenta miodo de que algo estaviera realmente mal. Llorafu muy fuerte cuando llegué con mi abueta a la Sala de Emergencias. Una señora del hospital. Anita, me pregunto si queria hacer burbujas minutris esperaba al doctor. Me dijo que seria divertido. Eso me ayudó a olyatarme del dolor por un raio.

Coando finalmente me atendió el doctor, me dijo que tendría que quedarme en el hespital y que tendrían que administrame un medicamento a través de una aguja. Le dije a mi abuela que tenta miedo. Ella me dijo que iba a estar bien, pero que debiamos pedide al médico que nos explicara lo que me iltun a bacic. El Dr. López me dijo que el medicamento serviria contra el dolor y contra mi enfermedad. Me diso que debido a mi enfermedad podría tener dolores como este algunza otras veces. Me digo que Antra conocia algunos juegos que me ayudarian a sobrellevar el dolor.

Anita y yo inventarios una historia acerca de una de mis actividades favoritas: nadar en la piscina en un día de calor. Ella mé enseño a pensar en eso cada vez que tuviera que recitor el modicamento a través de la aguja. También me enseño

un juego de relapción en el que yo aflojaba mis beax cosas que yo labía hecho antes para intentar soportar muistra. Hicimos una lista de esas cosar así yo podría i del "cupón de hebdo". Ella me dacia un cupón cada medicamento a través de la agoja.

La primera vez que me dieron el n las cosas que Anita me había em invotada sobre la pricina. (Eso) historia nuevamente y ya no per el hospital, pero apreneli mucho i intoy en casa, dengo tres cupones di

En el bospital. las cosas que enas dolomosas enas

labor with your way distributed cosas que mei ayudacen à sentirme mejor fiseron ___

Las personas que me ayudames a sentimos mejor cuando se

La printina vez que simila dolor, poedo hacer











y santa solor puoden fuscerte









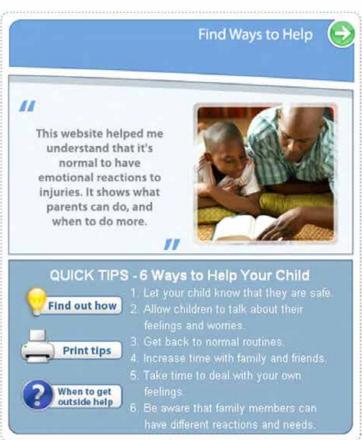
®H The Children's Hospital of Philiadelphia[®] Hope lives here.

WEBSITE FOR PARENTS: www.aftertheinjury.org



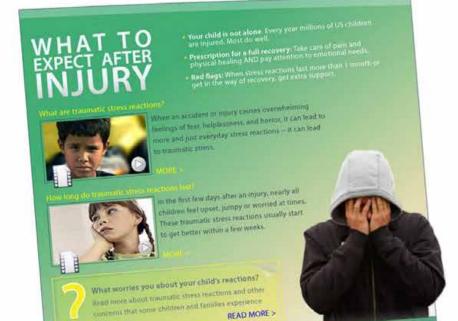


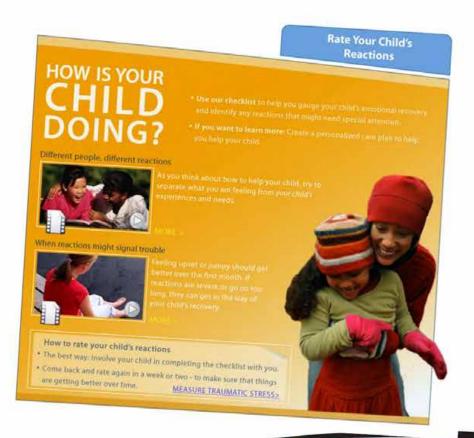




Marsac, M.L., Hildenbrand, A.K., Kohser, K., Winston, F.K., Li, Y., & Kassam-Adams, N. A randomized controlled trial of a web-based psychoeducational intervention for parents of children with injuries. <u>Journal of Pediatric Psychology</u>, 38, 1101-1111. doi: 10.1093/jpepsy/jst053

Learn About Injury and Trauma









Marsac, M. L., N. Kassam-Adams, et al. (2011). "After the injury: initial evaluation of a web-based intervention for parents of injured children." <u>Health Education Research 26(1).</u>

Website for kids/teens: http://kidsaccident.psy.uq.edu.au/

SO YOU'VE BEEN IN AN ACCIDENT

As you would know, accidents are unexpected and often very scary experiences. At the moment, things are probably quite different to how they normally are. This website is designed just for kids like you who have been in an accident. There is loads of helpful stuff to look at and read that may help you understand what is happening to you and how you can get through this tough time.

There is a special section for kids 10 years old and younger and another site for older kids 11 years old and over.



University of Queensland

Kenardy, Cox, and colleagues

10 years or younger 11 years or older

SO YOUR CHILD HAS BEEN IN AN ACCIDENT...

Information for parents about dealing with accidents

1:

Cox CM, Kenardy JA, Hendrikz JK. A randomized controlled trial of a web-based early intervention for children and their parents following unintentional injury. Journal of Pediatric Psychology 2010;35(6):581–92.

ntion Initiative

f Philadelphia®



Accident Website

psychology



FEELINGS



HEROS



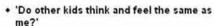
PROBLEM SOLVING



IDENTIFYING PERSONAL STRENGTHS



Since the accident things may be a bit weird. You may be thinking:



- 'How long will these feelings last?'
- 'Will I be okay?'
- . 'What can I do to help me get through this?'



REACHING OUT

Well, lots of kids ask these questions after an accident. So check out the tiles on the side to help give you some answers.



GROWING AND LEARNING



HELP



TALK TO YOURSELF



evention Initiative

al *of* Philadelphia®

IF YOU DON'T ASK, THEY WON'T TELL: IDENTIFYING AND MANAGING EARLY CHILDHOOD TRAUMA IN PEDIATRIC SETTINGS

Video-based training resource for pediatric health providers

- video and PowerPoint
- interviews between physician and parent
- demonstrate skills and techniques
- how to identify and discuss a pre-school age child's traumatic experience with a parent

For more information:

- Betsy McAlister Groves, LICSW
- Division of Developmental and Behavioral Pediatrics,
 Boston Medical Center
- e-mail: <u>betsy.groves@bmc.org</u>

http://www.sanctuaryweb.com/sanctuary-model.php

The Sanctuary Model

Search Our Site:

Call For More Information 215-538-3124

The Sanctuary Model

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The Sanctuary Model: An Integrated Theory

What is the Sanctuary Model?

What is the Sanctuary Model? The Sanctuary Model® represents a theory-based, trauma-informed, evidence-supported, whole culture approach that has a clear and structured methodology for creating or changing an organizational culture.



The objective of such a change is to more effectively provide a cohesive context within which healing from psychological and social traumatic experience can be addressed.

As an organizational culture intervention, it is designed to facilitate the development of structures, processes, and behaviors on the part of staff, clients and the community-as-a-whole that can counteract the biological, affective, cognitive, social, and existential wounds suffered by the victims of traumatic experience and extended exposure to adversity.

http://tfcbt.musc.edu/









The National Child Traumatic Stress Network

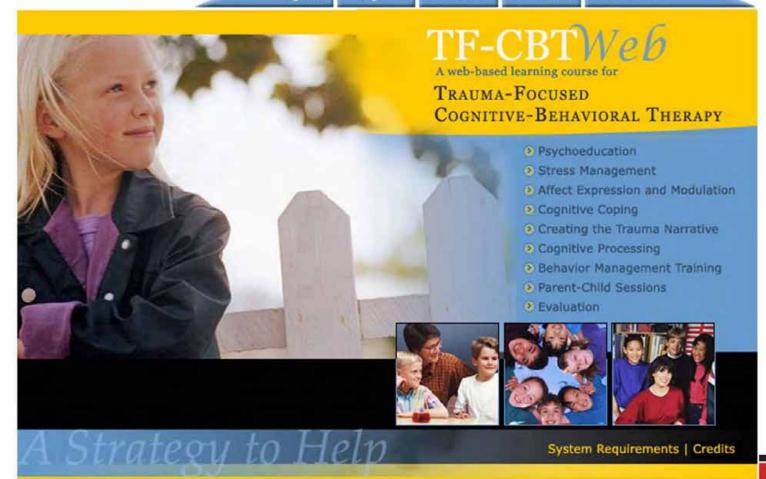
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Introduction

Resources

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CEU Statement

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ADDITIONAL WEBSITES

Parent Perspective

http://islandsofexcellence.blogspot.com/2013/07/the-secret-to-healing-patient-golden.html

 National Child Traumatic Stress Network

www.nctsn.org

National Center for PTSD

www.ncptsd.org

SUMMARY: How to promote recovery in Children

Trauma-informed Approach

- Realize the trauma exposure and its impact
- Recognize trauma reactions in families and staff
- Respond: D-E-F, other resources, more training



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IDEAS? QUESTIONS?

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